

## **Audio Visual Service Engineer – South**

Our client, a global integrator of high-quality Audio Visual and Data Services, is expanding again and looking for an Audio Visual Service Engineer to join their team. The Service Engineer will be stationed in the South of England and will troubleshoot and resolve faults on commercial clients' premises

### **The Role:**

The Service Engineer will be based in the South of England and will visit clients to perform routine maintenance as well as answer to service calls for troubleshooting, fault repairing, and repairs. You will work with your colleagues to solve problems and update clients, ensuring that the service they receive is first class. You will be supported by a highly talented Tech Team.

### **The Person:**

- A background in audio visual technology
- Experience working in a maintenance and installation job is preferred
- Experience with Crestron, AMX, and Extron systems
- Working knowledge of a helpdesk system is preferred
- A problem solver with experience in defect diagnosis and repair
- Happy to work alone, but willing to lend a hand to the rest of the team when needed
- Extensive customer service experience is required

### **Additional Information:**

The client sites are in London and the surrounding areas, and this is a field service position. Hertfordshire, London, Greater London, Berkshire, Surrey, Hampshire, and Kent are the most common locations for engineers.

### **Reasons to apply:**

- Personal and professional development is encouraged
- There are many success stories to tell! The company is always expanding, and there are numerous prospects
- You'll be working with industry experts who are passionate about what they do
- Depending on your degree of expertise, you can expect a competitive pay
- Fuel card and company van
- Smartphone and laptop
- Staff incentives and events are held on a regular basis

**If you feel you have the relevant skills and experience and would like to apply, please email a copy of your CV to [amelia@raffertyresourcing.com](mailto:amelia@raffertyresourcing.com)**